



# What Is 2-1-1 San Diego?

**2-1-1 San Diego** is a resource and information hub serving the entire San Diego County area that connects people with community, health and disaster services through a free, 24/7 stigma-free confidential phone service and searchable online database.

Every hour of every day, someone in San Diego County searches for services, from substance abuse treatment to care for a child or aging parent, food, housing or financial assistance. With more than 5,000 health and human service programs, finding help can seem insurmountable. **2-1-1 can help.**

## During Disasters...

In addition to responding to individuals in their time of need, 2-1-1 is also committed to being there for our community in times of disaster.

We take our designated role as the 24/7 disaster information line for San Diego very seriously, partnering with public safety entities across the region to provide the public with a place to turn for non-emergency needs. 2-1-1 provides information for shelters, evacuation routes, donation and volunteering, resources for recovery, and so much more tailored to the needs of the community and based on the incident at hand.

We strive to be the place to turn to during times of disaster, such as the 2007 Wildfires or the 2011 Power Outage, and we will work around the clock to make sure San Diego County residents have the most up-to-the minute information at their fingertips!

## Be Prepared!

Families should plan on being self-sufficient for a minimum of three days (72 hours) after a disaster.

### Emergency Supplies for Family:

- First Aid Kit
- Portable Radio/Batteries
- Flashlight/Batteries
- Water (1 gal. per person, per day)
- Food
- Sanitation/Hygiene Supplies
  - Portable Potty/Bucket
  - Supply of Plastic Bags
  - Toilet Paper
- Fire Extinguisher
- Blankets
- Tools
- Sturdy Shoes
- Cooking Equipment
- Prescription Glasses
- Prescription Medications
- Clothes
- Can Opener (Non-electric)
- Matches/Candles
- Baby Supplies
- Tools

### Family Knows Where to Find These Important Telephone Numbers:

- Fire
- Police
- Medical
- Physician
- Gas Company
- Electric Company
- Water Company

### Know Location of:

- Main Electrical Circuit Breaker
- Gas Valve
- Wrench for Gas Valve
- Main Water Valve

### Reunion Locations Identified:

- At home
- Away from home
- Out of Area Contact Identified and Discussed

### Car Survival Kit:

- Food
- Bottled Water
- First Aid Kit
- Flashlight/Batteries
- Prescription Medications
- Blankets
- Tools
- Pre-moistened Towelettes
- Sealable Plastic Bags
- Sturdy Shoes

### Miscellaneous Supplies:

- Provisions for Pets
- Important Documents
- Gloves (Safety and Latex)
- Duct Tape



## Stay Connected, Stay Informed:

2-1-1 is here for you in times of need or disasters. Simply dial **2-1-1** or go to [www.211sandiego.org](http://www.211sandiego.org)